



Paper No. 37

Macroscopic Workload Model for Estimating En Route Sector Capacity

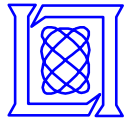
July 4, 2007

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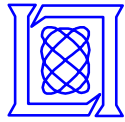
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Introduction

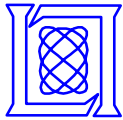
- **Airspace capacity estimates are key flow management tools**
 - Hot topic: complexity and dynamic capacity reductions
- **How about *static, un-reduced* capacity?**
 - The starting point for all dynamic density estimates
 - Should be easily determined
- **But we still use subjective estimates to establish max capacity**
 - Controllers “declare” parameters based on operational experience
- **Unfortunately, controllers don’t really know best!**
 - Low traffic demand guarantees that many large en route sectors never operate at maximum capacity
 - High local traffic densities limit many small sectors to operate well below their optimistic subjective capacity thresholds
- **Fortunately, an existing simple workload model can predict the maximum capacity of any en route sector**
 - Its predictions match peak US sector counts exactly



Model Overview

- **Uses Schmidt's* simple sector workload equation**
- **Gives workload as a function of traffic density**
 - **We choose parameters to minimize complexity**
 - No vertical rates**
 - Longitudinal flow**
 - **We set workload to maximum safe level**
 - **We invert equation to determine corresponding max traffic density**
- **Sector capacity depends on flow direction and sector geometry**
 - **Analytical model simplifies fitting to observed peak sector traffic**
 - **Bounds *maximum* sector traffic counts**

* Schmidt, David K., "A Queuing Analysis of the Air Traffic Controller's Work Load", IEEE Transactions on Systems, Man, and Cybernetics, Vol. SMC-8, No. 6, June 1978.



Macroscopic Workload Model

$$G = G_b + G_c + G_r + G_t$$

Sector Workload Intensity
Background
Conflict
Recurring
Transition

as conflicts arise

periodic

at sector crossings

Gray: original model*
Black: new elements**

Traffic density Sector Volume

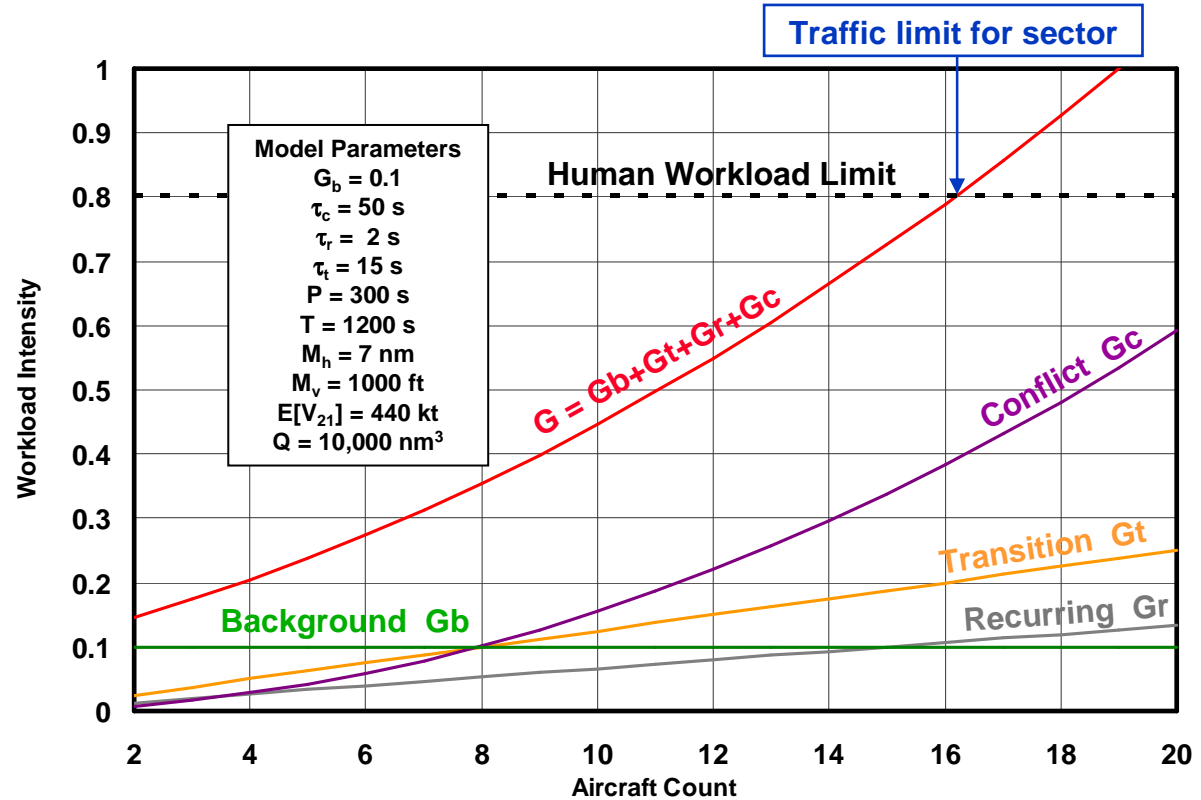
$$G_c = \tau_c [B \kappa (\kappa Q + 1)]$$

$$G_r = \tau_r [\kappa Q / P]$$

$$G_t = \tau_t [\kappa Q / T]$$

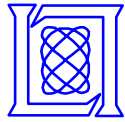
service times
(measured)

occurrence rates
(calculated from
airspace
parameters)



* Schmidt, David K., "A Queuing Analysis of the Air Traffic Controller's Work Load", IEEE Transactions on Systems, Man, and Cybernetics, Vol. SMC-8, No. 6, June 1978.

** Andrews and Welch, "Workload Implications of Free Flight Concepts", 1st USA/EUROCONTROL ATM Seminar, Saclay, France 1997.



Determining Service Time Parameters

- **Traditional approach**
 - **Observe controller performance times via *real time simulation***
Schmidt* (τ_c and τ_t), Majumdar** (τ_t)

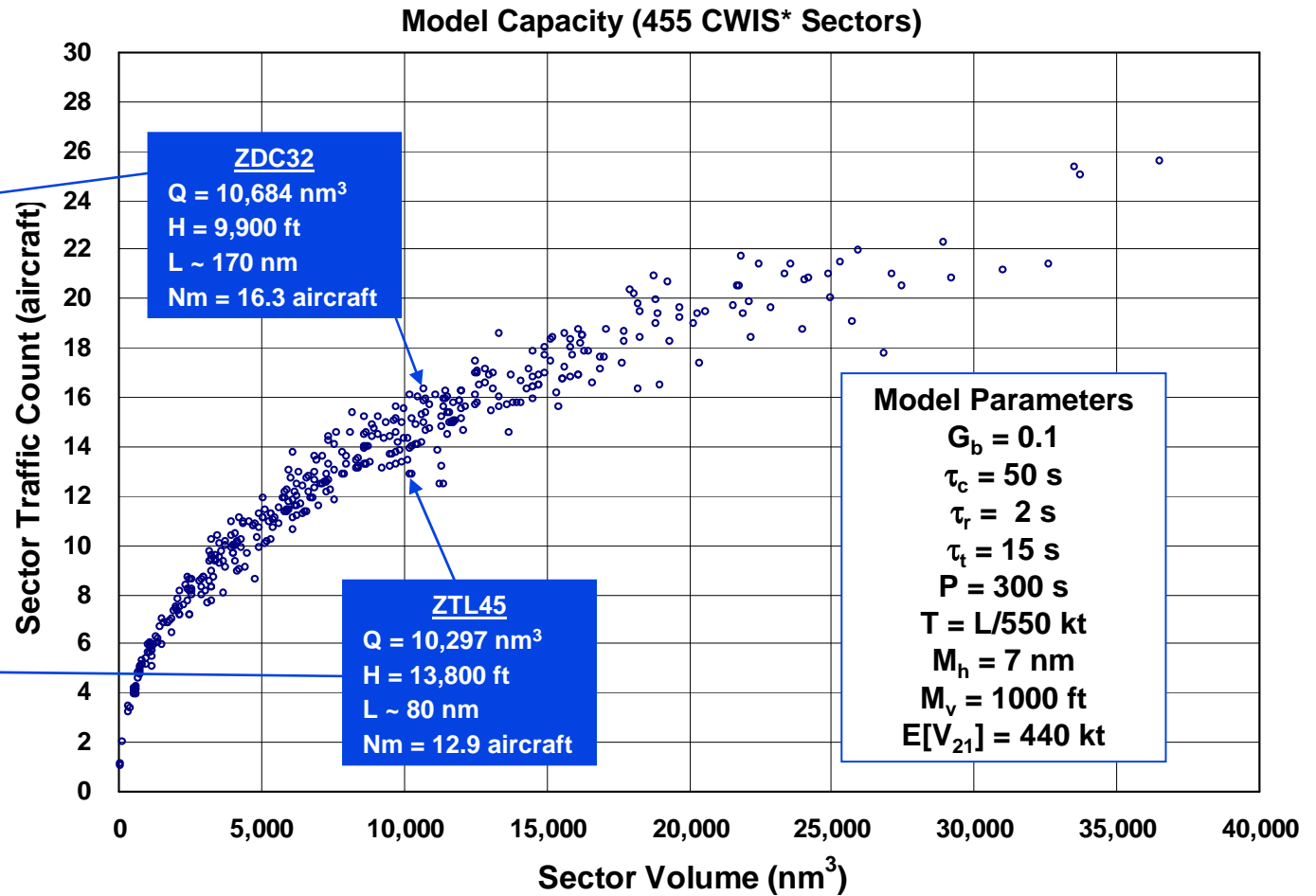
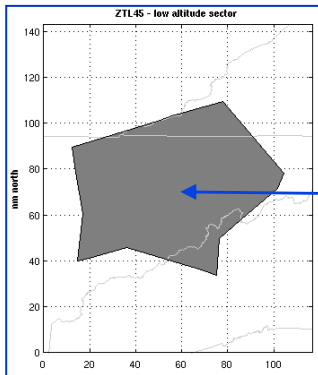
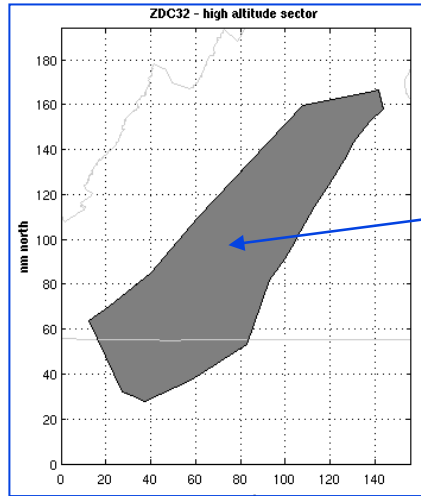
- **Macroscopic approach**
 - **Invert workload equation to calculate capacity bound N_{\max}**
 - **Calculate N_{\max} for a large number of sectors**
 - **Fit service times to match N_{\max} to observed peak sector traffic**

* Schmidt, David K., "A Queuing Analysis of the Air Traffic Controller's Work Load", IEEE Transactions on Systems, Man, and Cybernetics, Vol. SMC-8, No. 6, June 1978.

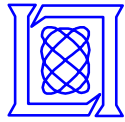
** Majumdar, Arnab and Ploak, John, "Estimating Capacity of Europe's Airspace Using a Simulation Model of Air Traffic Controller Workload", Transportation Research Record 1744, Paper No. 01-3250, 2001



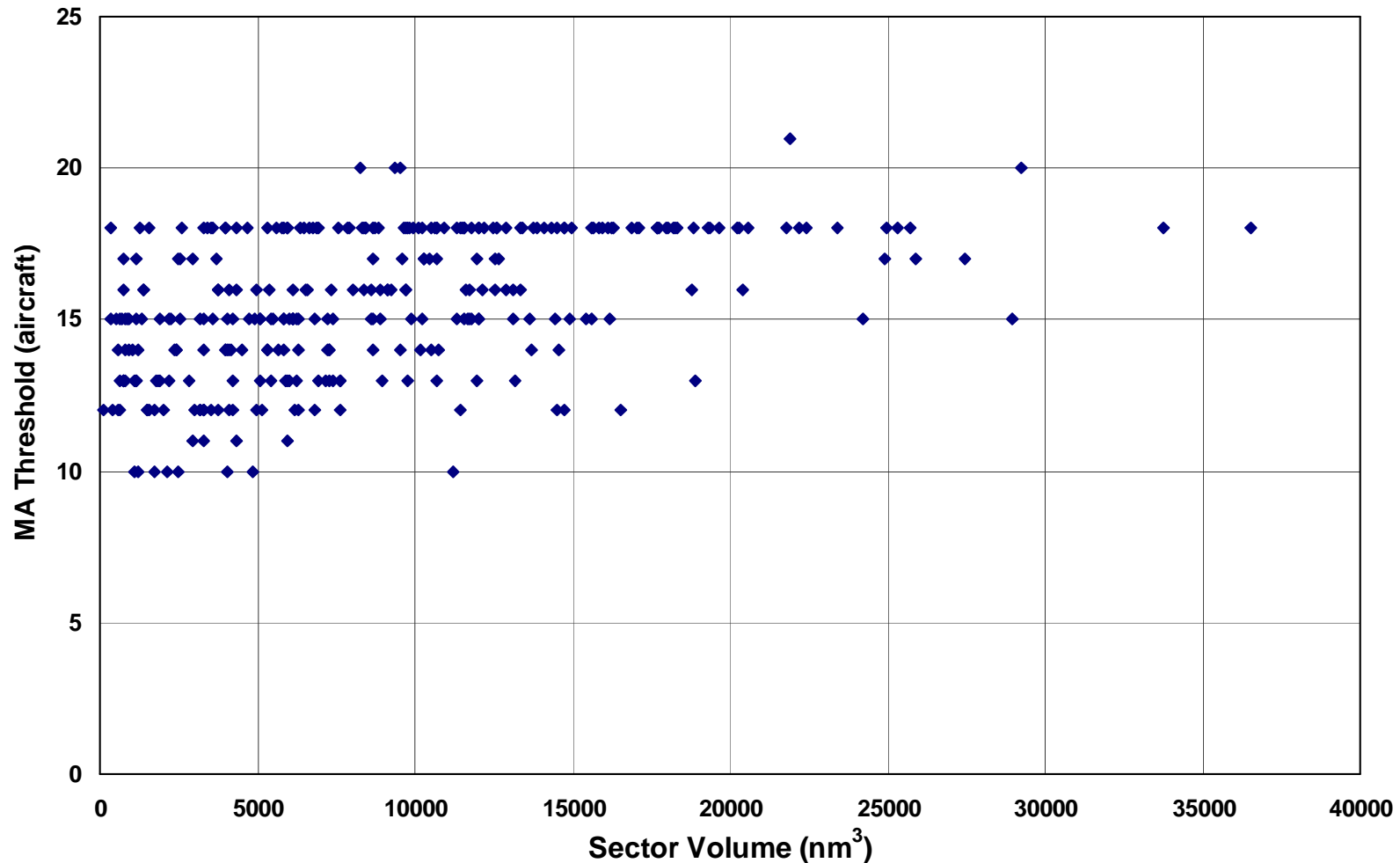
Sector Capacities from Model



Capacity varies as $\sim (\text{sector volume})^{1/2}$
At a given volume, elongated sectors have higher capacity



FAA Monitor Alert Parameters - CIWS Sectors

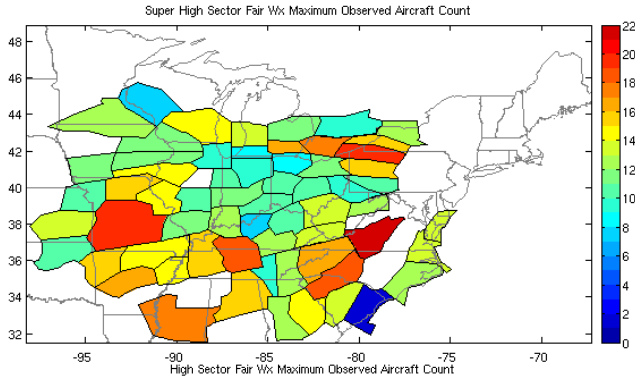


Monitor Alert Parameter ~ independent of sector volume

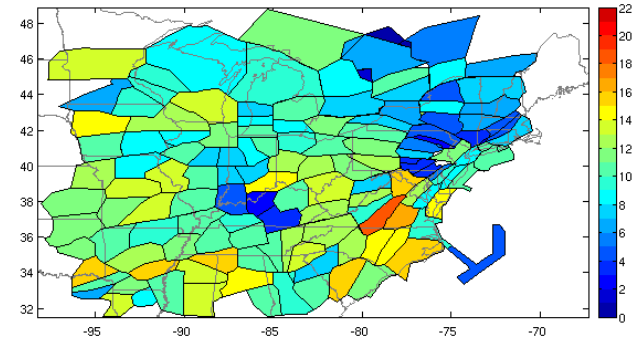


CIWS Sector Peak Traffic

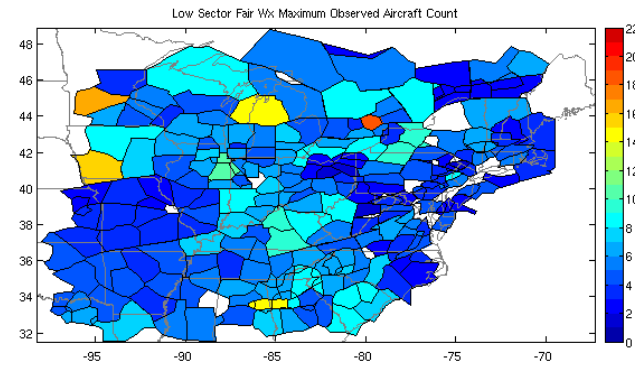
Aircraft Count



Super High

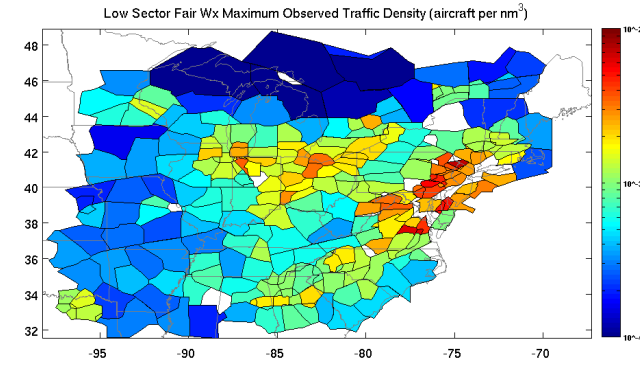
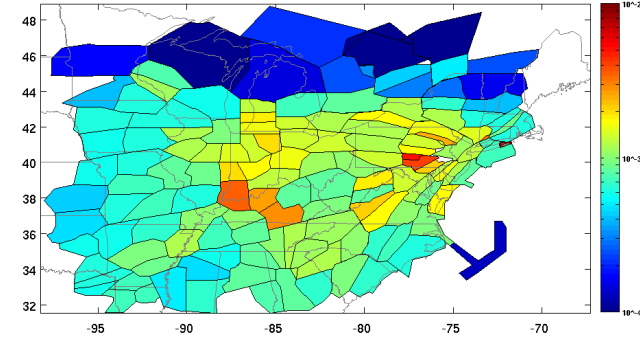
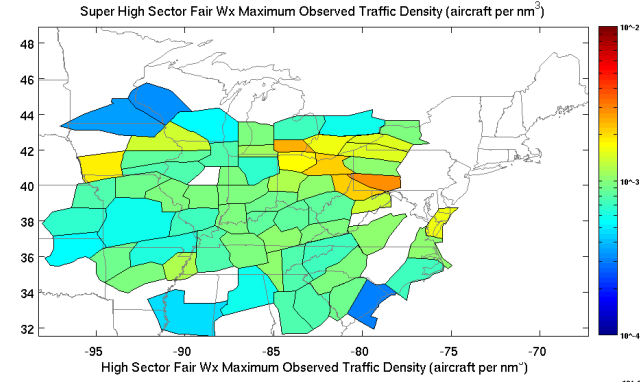


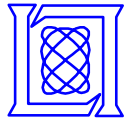
High



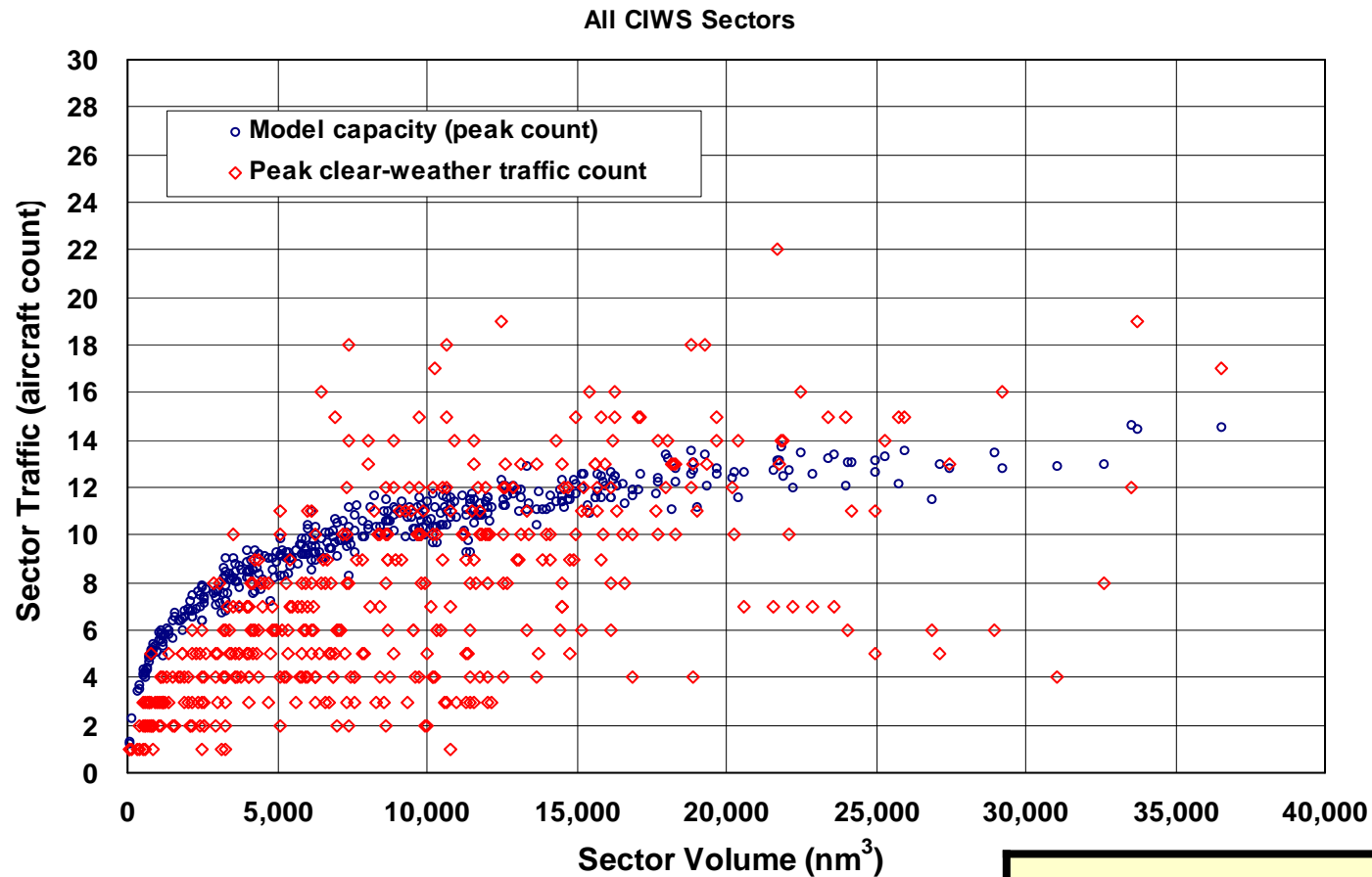
Low

Aircraft Density





Model Capacities and Observed Counts (Original Parameter Estimates)

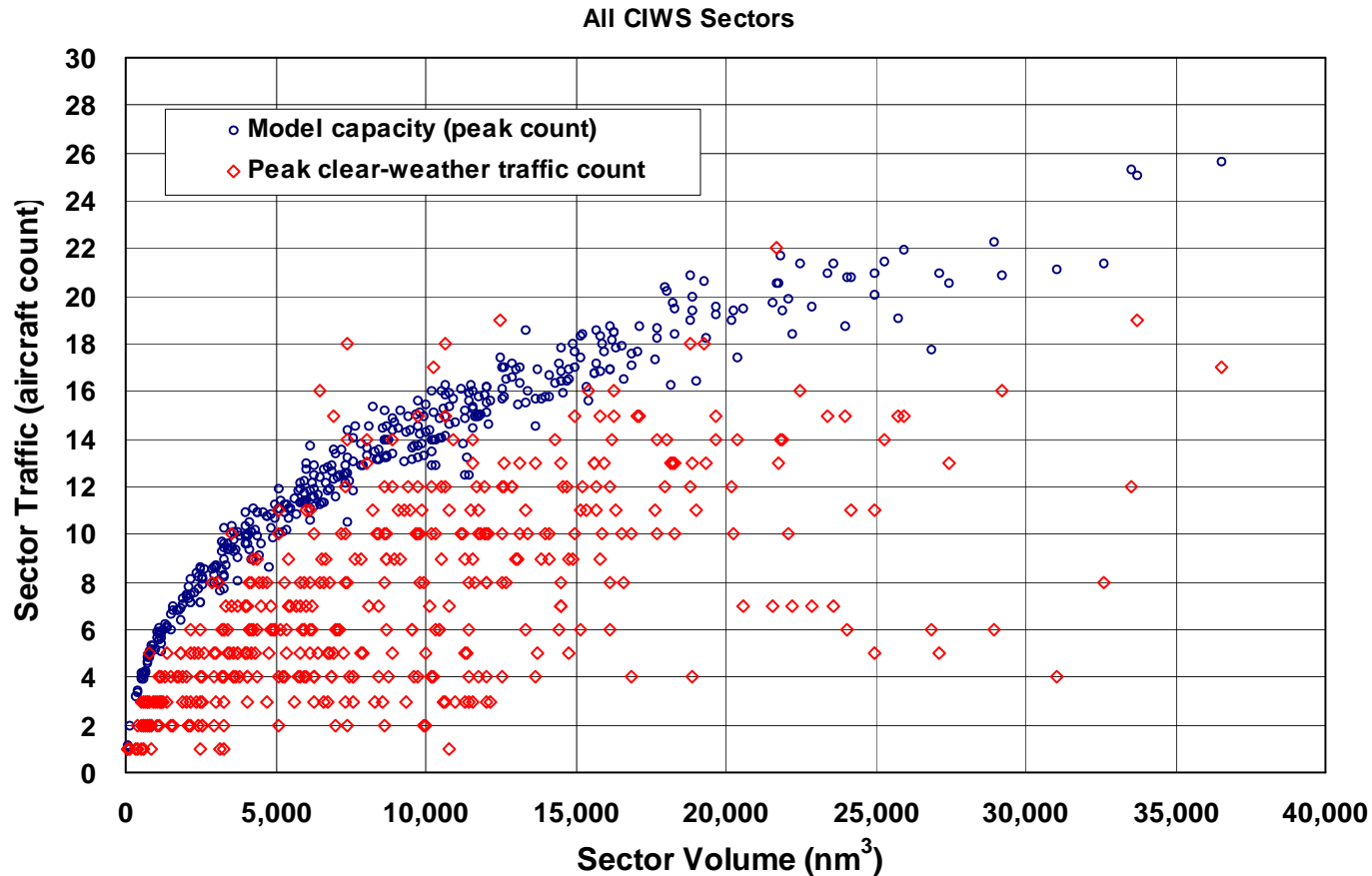


Original parameter estimates

tt=	15	transit work time/aircraft (s)
tc=	50	conflict work time/aircraft (s)
tr=	10	recurring work time/aircraft (s)
Mh=	5	(miles)



Fitted Model Capacities and Observed Counts



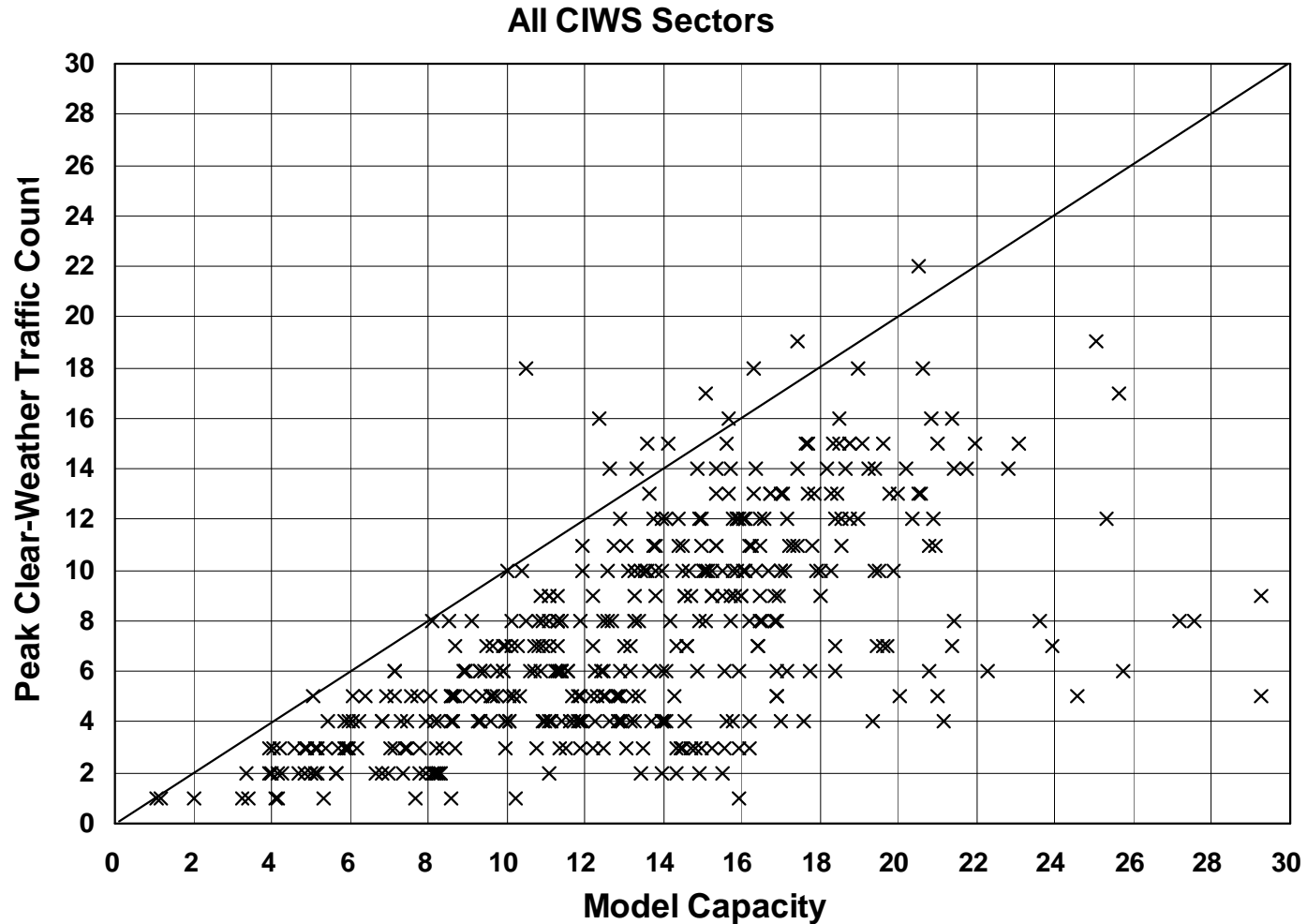
Maximum observed count at each volume fits model bound.
Most sectors operate below capacity.

Fitted Model parameters

tt=	15	transit work time/aircraft (s)
tc=	50	conflict work time/aircraft (s)
tr=	10.2	recurring work time/aircraft (s)
Mh=	5.7	(miles)



Observed Counts vs Model Capacities

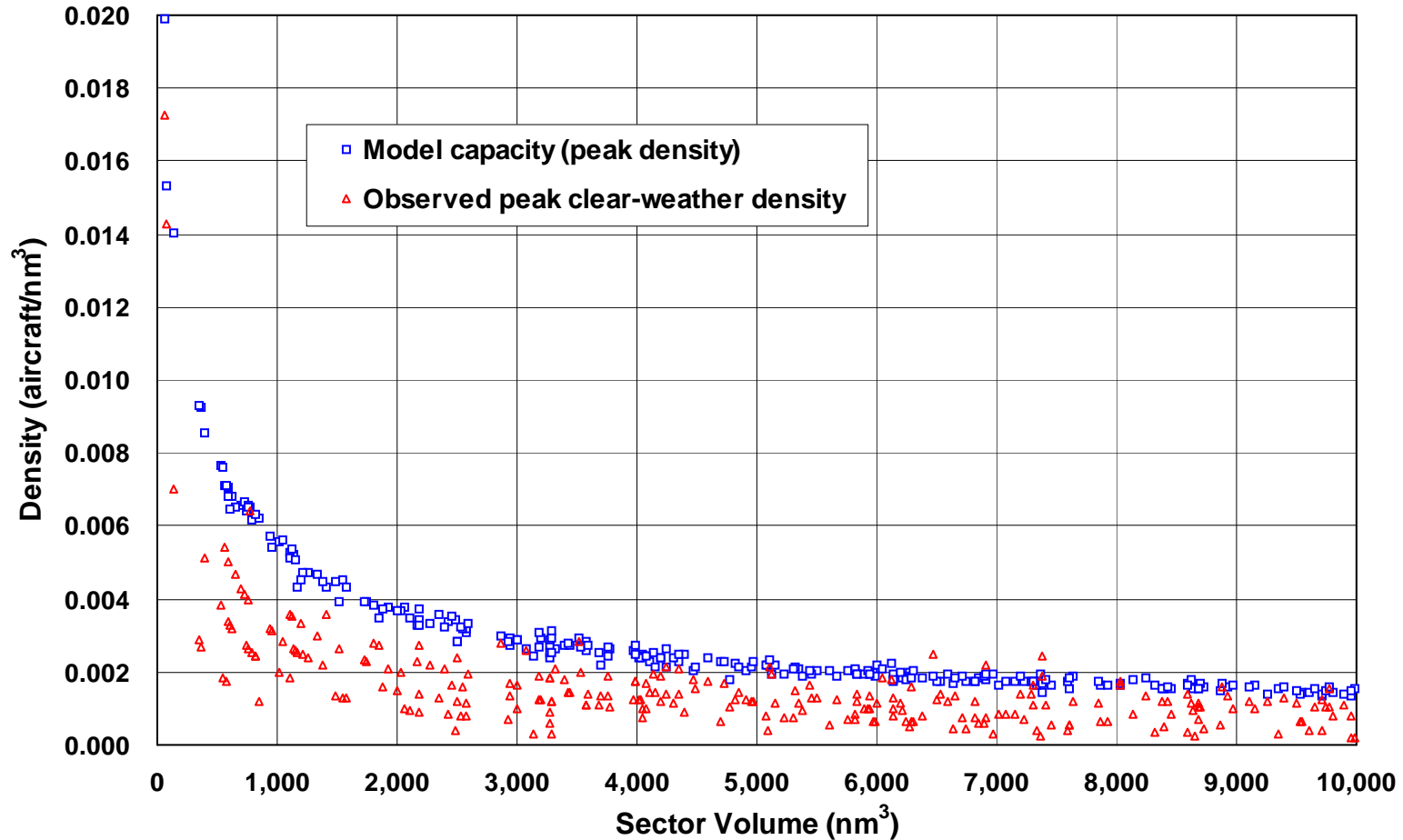


Few sectors operate above the model bound



Traffic Densities

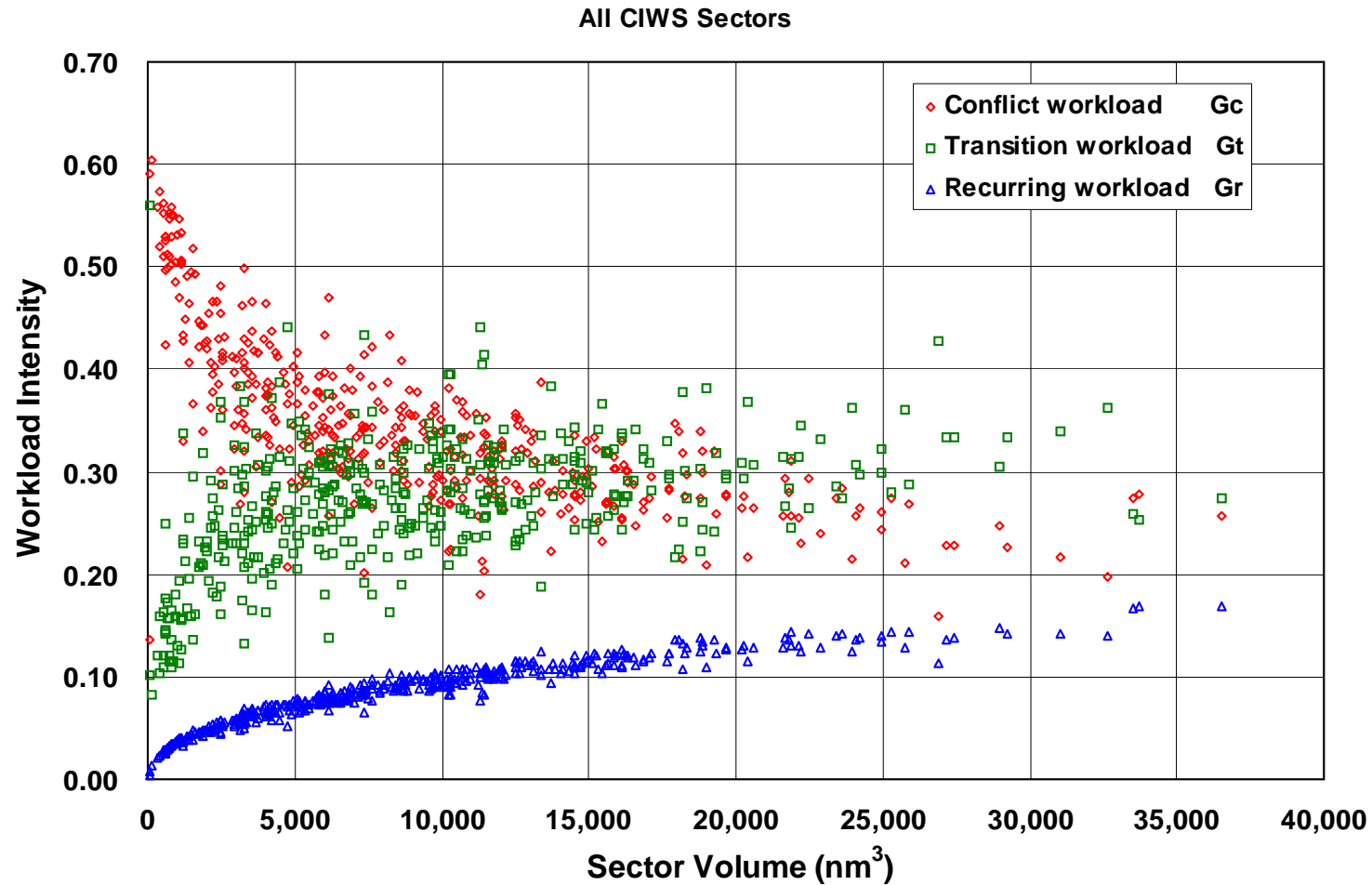
CWIS Sectors smaller than 10,000 nm³



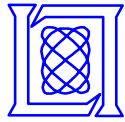
Small sectors handle denser traffic (but with more controllers per aircraft)



Model Workload Components



At capacity, conflict workload dominates in smaller sectors



Observations from Model

- **Most en route sectors operate below model capacity**
 - **lack of demand**
 - little-used routes
 - system flow constraints
 - **local deviations from model parameters**
 - higher airspeeds (closing, transit)
 - non-longitudinal flow
 - increased separation standards (horizontal, vertical)
- **Large sectors improve workplace efficiency (aircraft/controller)**
- **Small sectors handle higher traffic densities**



Conclusions

- **Macroscopic workload model fits observed peak traffic data**
 - operationally reasonable service times
 - all sector shapes and volumes
- **Explains observed relationships**
 - utility of small sectors in dense airspace
 - non-linear sector capacity growth with volume
- **Applications**
 - replacement for “declared” capacity
 - real-time sector capacity estimation
 - tool for airspace design
 - guidance for ATM research



Next Steps

- **Include traffic information**
 - **Vertical motion**
Will increase conflict frequency
 - **Mean transit time**
Will increase transit frequency (usually)
- **Examine more sectors**
 - **U.S.**
 - **Europe**



END